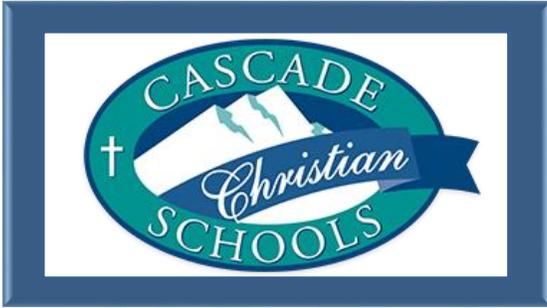


Cascade Christian Schools Accomplishes Efficiency in reporting and paperless office with Sage 100 upgrade and BizNet Software



The threats of sitting on obsolete software and hardware are real.

Right before the new school year was to begin, Cascade Christian Schools had a serious hardware issue arise, causing some turmoil and quick decisions to be made. The schools main office server crashed and burned (not literally). Prior to the crash, Cascade knew they were using outdated and unsupported software. They knew it was cumbersome and the threat of an issue with it was inevitable. Although the software itself didn't crash, it was time for a change when the server did.

The software Cascade was running at the time was Sage 100 ERP and FRX report writer. They had the system set up on two servers, the Sage 100 was housed on one server and FRX on another. When the FRX server crashed everything on it was lost. It was time to make a decision on what to do next but they did not have to make that decision alone.

Cascade had worked with Mike Renner of WAC Solution Partners Greater Los Angeles in the past but it had been about 10 years since they needed help. Mike had originally trained them on the FRX software long ago. They had since moved to a new reseller yet, when the server crashed they came back to Mike.

"We were not ready for this change until the server crashed and told us we were," Yvonne Tapia, Accounting Supervisor, Cascade

Cascade Christian

Schools- is dedicated to helping students explore and discover their God-given potential.

They are an independent, interdenominational school system serving child care - grade twelve, where students are provided with excellent academics with a biblical worldview, character development and leadership training opportunities, and are encouraged to cultivate a personal relationship with Jesus Christ. They serve a wide diversity of communities and run seven campuses.

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New Capabilities

Outmoded, dual warehouse facilities, manual procedures, burgeoning sales and fast-developing Internet fulfillment challenges combined to exert pressure on the company's operations.

When Cascade called Mike, he was quick to respond and give them the support they needed. He started by discussing some of the pain points, or fall off, that the obsolete software was posing. Two major issues came out in this discovery process. They needed better and expanded reporting that would give them what they needed and take less time. Cascade also wanted to have a paperless office. The old software was cumbersome and needed to be manually manipulated to do certain things.

Mike Renner came back to the client with two options for a new report writer and he compiled all of the research to present these solutions in full and let the client decide which option was best for them.

The solutions included upgrade to the newest version of Sage 100 and BizNet Software for expanded reporting capabilities. In the midst of the discovery and proposal, Cascade realized a paperless office was a necessity and a desire and this was added to be part of phase two on the project.

Situation

Cascade unexpectedly lost a server, causing them to have to upgrade existing and new software to continue to run their business.

Solution

Upgrade Sage 100 to the newest version, add BizNet software in place of FRX, and update to paperless office.

Results

Better and more efficient reporting, large time savings and ultimate money savings, less paper used for doing business.

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Implementation and Training

The initial call for help came in around September of 2015 and the solution was researched, proposed and implemented before the end of the 4th quarter. It was ready by the first of the year.

The implementation went very smooth especially for the Sage 100 which came with little change. The first part of the solution was to upgrade the Sage 100 to the newest version. This was very straightforward and didn't take a lot of extra customizations. Mike set up a test version to give the staff at Cascade time to play around and get used to it before going live.

Next came the newly selected BizNet Software to replace their old FRX reporting system and expand their reporting capabilities. This solution was able to give Cascade endless options on their reporting needs. The software was integrated into Sage 100 and gave them the extended capability to run specific reports, use up to date information in real time and do all the above very quickly.

The training for BizNet came with a learning curve but was informative and extensive as needed. They implemented a test company and full walk through of all the features.

Lastly they implemented the paperless office. As each step was implemented a walk through for training was completed.

Result

WAC Solution Partners made a practice of staying in contact with Cascade and has always been readily available as needed. The fact that Cascade was easily able to get in touch with Mike Renner, and he was able to quickly and reliably address their issues, helped to make this transition go smoothly.

The new systems work great together and have improved capabilities by a lot. Cascade can customize the reports and take them to new and better levels. The reports can be very specific and streamlined or detailed as needed. One report can pull in everything and a smaller report can drill down into some specific details. They love the broadcast feature in BizNet. Cascade can email a report and then broadcast out a snapshot of the details to the people it needs to go to. They can send it out all at one time, individually or schedule them ahead of time.

There is a great integration between the two programs which makes many aspects of our job seamless. The time savings Cascade has encountered in generating their reports equates to about 16 hours per month.

Paperless office has been a much needed change. Cascade loves how much less paperwork they have around the office. They implemented this in stages.

Benefits:

Save money and time with an efficient and integrated reporting system.