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For MAS 90 and MAS 200

Headline News

New Web Site Address for MAS 90

Best Software has a new web site address to go with their new name: www.bestsoftware.com

Windows 95 Retirement

Best has announced that effective June 30, 2002 they will discontinue support to users of Windows 95. Microsoft is suspending support for the Windows 95 operating system as of December 31, 2001, so the continuation of support from Best will provide time for you to upgrade your operating system. Don't wait until the last minute. The time is right to consider upgrading to Windows 2000 or Windows XP.

Best Software Customer Service and Support

Best Software's customer service and support center was re-certified by the prestigious Support Center Practices (SCP) program for the fourth consecutive year. The certification was given to the Enterprise Suite, and MAS 90 and MAS 200 support centers in Irvine, California. SCP Certification is an internationally

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Improve Your Cash Flow Overnight By Processing Credit Cards In Sales Order

Improve your cash flow, help your customers make quicker decisions, and lower your receivables. These are a few of the benefits your company could easily achieve by accepting credit cards. Businesses today are using credit cards to purchase a variety of products and services. Are you part of this trend?

Do you think credit card processing is too time consuming or complicated to fit in your sales process? The simplicity and effectiveness of the Credit Card Processing module for MAS 90 and MAS 200 may change your mind.

The Credit Card Processing module integrates GO Software's PCCharge Payment Server with MAS 90 and MAS 200 products and allows you to accept credit card payments through Sales Order Processing, as well as e-Business Manager's .store and .order applets. Credit card payments are authorized and processed directly from within the MAS 90 and MAS 200 applications. All transactional information, such as authorization codes, are captured and stored within MAS 90 for historical lookup and reconciliation purposes.

How Does It Work?

You can choose between a modem connection, or if your credit card processing network supports it, the Internet. Check that your bank's processing network is one of the many supported by PCCharge. Then with a simple phone call to Go Software, your MAS 90 or MAS 200 PCCharge Payment Server is activated to work with your bank's specific processor.

Authorizations and payment requests initiated within MAS 90 or MAS 200 are sent through the PCCharge Payment Server, an intermediary between MAS 90 and your credit card processing network. Validated transaction information is then passed from the processor to PCCharge, and then automatically into your MAS 90 software.

The Credit Card Processing module handles both pre-authorizations and deposits with an intuitive approach. For example, during Sales Order Invoice Entry, once you choose a payment type of credit card, you will automatically be prompted for credit card information. After entering the card number and expiration date, you can enter a deposit amount and press the *Authorize Now* button. You'll then be notified that such authoriza-



Now it's easy to automatically process credit cards with MAS 90 and to integrate this important business tool

tion is being sought, and when obtained, the data is automatically filled into the on-screen fields for Authorization Number, Date, Time, and Transaction Number. This is the authorization only,

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Credit Card Processing Cont.

the actual processing of funds occurs when you update the Sales Journal for this transaction.

During Sales Order Entry, you have the option of seeking a Payment or a Deposit. If you check the Deposit Box, an option for *Pay Balance By Credit Card* appears. When you choose these options, you will process the deposit amount immediately and get a pre-authorization for the balance of the sales order. You will then process funds for the balance of the sales order when you create a sales order invoice and update the Sales Journal for this transaction.

Tracking the credit card settlement and transfer of funds is a critical step in credit card processing. Credit Card Processing currently does not update Cash Receipts, meaning you will have to perform this step manually. Best does plan to add the integration with Cash Receipts in a future release of MAS 90 and MAS 200. But for now, MAS 90 has two reports in Accounts Receivable to help you reconcile your transactions: the Deposit Transaction Report and the Credit Card Settlement Report. And reports are available directly from PCCharge. From a convenient option, you can access the PCCharge software's server and print transaction data directly from the source.

Support and Fees

One year of technical support for PCCharge Payment Server is included in the price of the Credit Card Processing module. This support is provided directly by GO Software and can be used for initial configuration as well as ongoing support questions.

The fees paid to process credit cards

through the Credit Card Processing module are no different from the fees that would be paid by using traditional terminals, and are paid directly to the processor, not Best Software or GO Software.

Security and Fraud Prevention

Security is obviously a vital concern for your customers, and is addressed in many ways within MAS 90 and MAS 200. Credit card numbers are stored in an encrypted format within the MAS 90 or MAS 200 database. e-Business Manager uses SSL (Secure Socket Layer) to communicate with the Internet client. Further, the system can be configured to print only the last four digits of the credit card number on internal documents.

Credit card fraud costs business millions of dollars each year. PCCharge Payment Server addresses the problem of credit card fraud by using Address Verification Service (AVS) and Card Verification Value 2 (CVV2). CVV2 is a security code printed on the back of most credit cards. When asked for, it helps to ensure the buyer is in possession of the card.

The powerful processing features of the Best Credit Card Processing Module give you the ability to process credit card transactions quickly, efficiently, and cost-effectively, while providing superior service to your customers. If you've been processing credit cards outside of MAS 90, or waiting to accept credit cards until a simplified method was introduced, the Best Credit Card Processing Module is what you've been waiting for. Please call us for a demonstration of the module, or with any questions you may have.★

Headline News Cont.

recognized standard created by the Service & Support Professionals Association (SSPA) and a consortium of IT companies, to create a recognized quality certification for support centers and provide a benchmark for support center practices. Best Software received SCP certifications in 1998, 1999, 2000, and 2001, making the company one of few to receive the approval for four consecutive years.

Version Level Support Update

Is your MAS 90 or MAS 200 software up-to-date? Best's MAS 90 and MAS 200 support policy is to support only the current version of the software and one major revision level backwards however, they are making some exceptions by providing support for the following version levels:

- ▶ Level 3.3x and higher through 7/1/2002
- ▶ Levels 3.5 and lower will be officially retired on 7/1/2002
- ▶ Level 3.6x will be supported until 12/31/2002

As always, let us know if we can assist you with your upgrade needs.

Windows XP Compatibility

Upgrading to Windows XP? The good news is Best has announced that MAS 90 and MAS 200 level 3.61 and higher are compatible with Windows XP, server and workstation editions. Not surprisingly, the Professional version is recommended over the Home Edition. The Windows XP 64-bit Edition is NOT currently supported, we'll keep you posted as to when it does.

If you are utilizing a Novell Network, you will need to wait before upgrading to XP. Novell is currently testing a beta client for Windows XP. Once it is released, Best will perform its testing with MAS 90 and MAS 200.★



Need to warn users about posting to prior or future G/L periods while keeping your G/L periods open?

Now you can do exactly that with a new feature that has been introduced in level 3.61.

1. Log into MAS 90 using a user ID with *Supervisor Rights*.
2. Click *File/Preferences* from the drop-down menu.
3. Click on the *System Prefs* tab.
4. In the new *Dates* section, click the box next to: *Restrict Acctg Date to Current and One Future Period*.

5. Create an *Override Password* in the box below, the password is limited to six characters.

Re-start MAS 90 and your changes will now affect all of your users. Users will now be warned when the workstation's date falls outside of the module's current or one future period date in the following modules: AR, AP, IM, SO, PO, and JC.